

Mr. Jose Herazo
AAA - A1 ADJUSTERS ASSOCIATES, INC.
Professional Loss Consultants and Public Adjusters
12781 Miramar Parkway, Suite 205
Miramar, FL 33027
May 5, 2007

Dear Mr. Herazo:

We are writing this letter to thank you for your help in assessing the cost of our loss when our condo had a fire in 2004.

Even though our loss was small in comparison to what other might experience, it was all we had so having the accurate information was critical for us. You took the time to help us and dedicated your time to provide us everything we needed to process our claim.

You are a credit to your industry, and we will always be thankful for your help at this critical time.

Yours truly,

Linda & Alfred Bacharach
1401 S. Ocean Blvd., #904
Pompano Beach, FL 33062